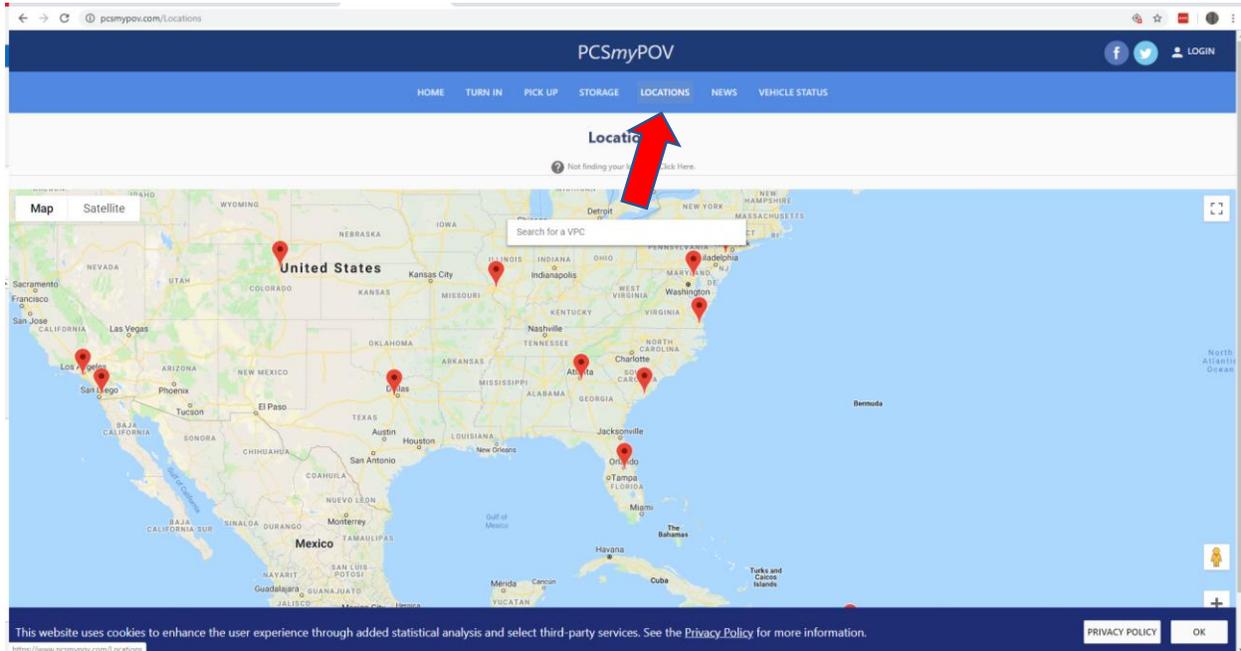
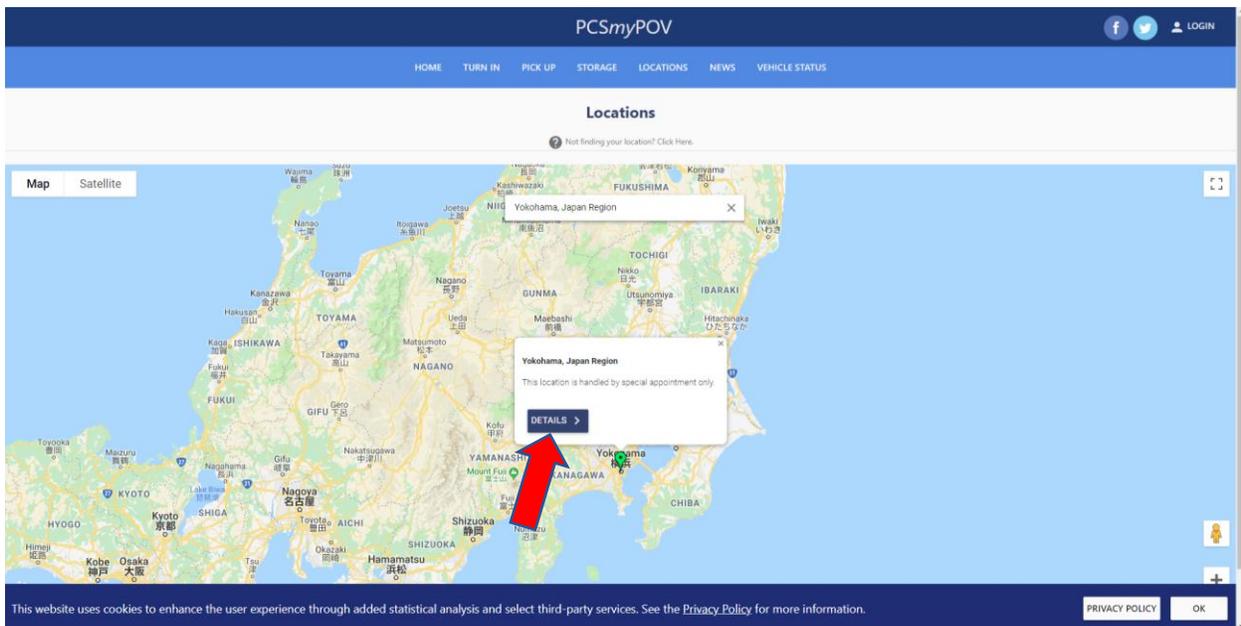


# JAPAN TURN IN PROCESS GUIDE

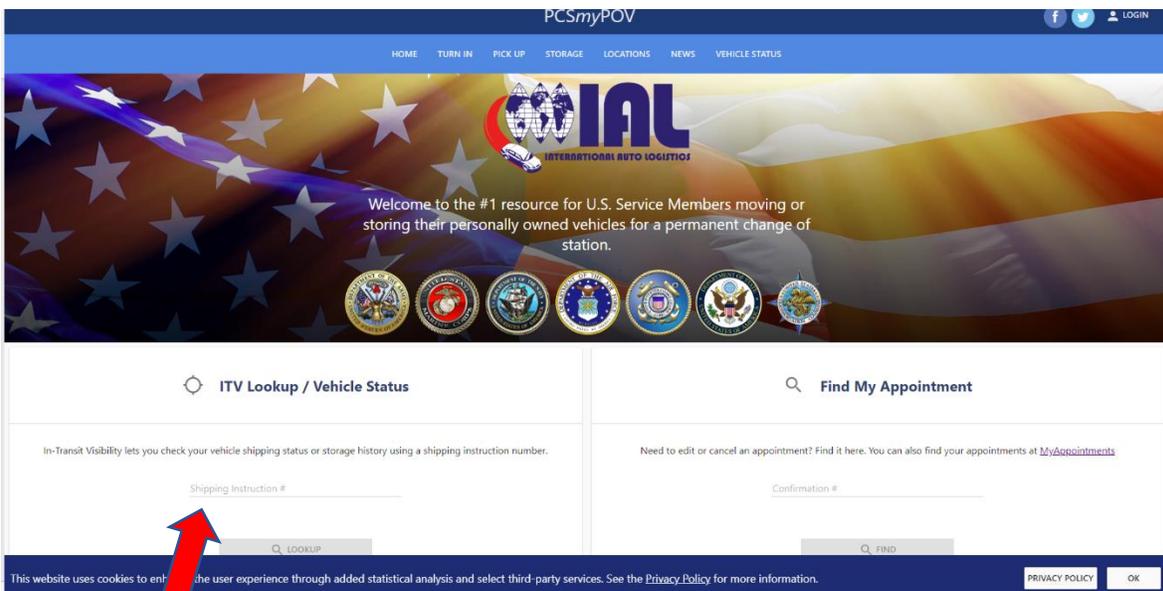
1. Access the website via <https://www.pcsmypov.com>
2. Navigate to LOCATIONS and Click (or roll over Japan and click on the Green pin)



Click on Details



3. All of the details and documents regarding the POV Shipment process here
4. Customer gathers the required Documents shown and send to [IALYokohama@ialpov.us](mailto:IALYokohama@ialpov.us).
5. Upon approval we will contact the Customer to schedule an appointment
6. We will issue a DELIVERY ORDER for the Customer (or POA) to provide to the Agent receiving the vehicle.
7. A complete Inspection will be conducted and Customer will sign off on this
8. We will provide a pre-paid envelope (Japan Post Letter Pack) for them to use to mail the ORIGINAL De-Registration/EXPORT Certificate to us.
9. 24-48 hours after the vehicle is turned in, the customer will be able to track it utilizing the website; <https://www.pcsmypov.com/> or via the Smart Phone App PCSmyPOV on Apple and Android just search the appropriate App site
10. For web search Click on **ITV Lookup / Vehicle Status** from the home screen



11. Enter in the Shipping Instruction given at Turn In and shown on the Inspection Form

PCSmyPOV

HOME TURN IN PICK UP STORAGE LOCATIONS NEWS VEHICLE STATUS

### ITV Lookup / Vehicle Status - UM10456912

Enter a Shipping Instruction # to track your vehicle or view storage history.

Shipping Instruction #  
UM10456912

SEARCH

Keep up to date with our mobile app!

GET IT ON Google Play Download on the App Store

Error: Uh oh. Something broke. We weren't able to determine the issue. If this continues, please contact support.

ABOUT US LINKS FAQ BILL OF RIGHTS CAREERS PRIVACY POLICY

© 2019 - International Auto Logistics, LLC. v3.4.2

This website uses cookies to enhance the user experience through added statistical analysis and select third-party services. See the Privacy Policy for more information. PRIVACY POLICY OK

12. The current status will be shown along with the RDD

PCSmyPOV

HOME TURN IN PICK UP STORAGE LOCATIONS NEWS VEHICLE STATUS

### ITV Lookup / Vehicle Status - UM10456912

Current Location COMPTON (CFS)

**Origin**  
YOKOHAMA, JAPAN

**Destination**  
SEATTLE VPC

**Vehicle Status**  
Unloading Vehicle Awaiting Truck Transport

**Vehicle**  
1993 MITSUBISHI LANCER (OTHER)

**Drop Off Date**  
Aug 21, 2019

**Required Delivery Date (RDD)**  
Nov 18, 2019

**Reminder**

IAL will notify you via email when your vehicle has arrived at the Destination Vehicle Processing Center (DVPC) and is ready for pick-up. We'll send the email from no-reply@PCSmyPOV.com so you can quickly search for it. If it isn't in your email inbox, remember to check your Spam, Junk, Trash, Deleted Items, or Archive folders.

Please keep in mind that there are many variables related to port logistics that can affect the availability of vehicle pickup. Therefore, because of the time associated with customs, inspections, and/or other transit and arrival activities, **please do not arrive at the Destination Vehicle Processing Center (DVPC) until you have received this notice**, regardless of the above status. An appointment, although not required, is highly recommended for pick-up and may be made by clicking [here](#). If you have any questions regarding your vehicle's status, please call our Customer Service line at [855-389-9499](tel:855-389-9499) or [customerservice@ialpov.us](mailto:customerservice@ialpov.us).

Keep up to date with our mobile app!

GET IT ON Google Play Download on the App Store

ABOUT US LINKS FAQ BILL OF RIGHTS CAREERS PRIVACY POLICY

© 2019 - International Auto Logistics, LLC. v3.4.2

This website uses cookies to enhance the user experience through added statistical analysis and select third-party services. See the Privacy Policy for more information. PRIVACY POLICY OK

§14 14

13. If using the App follow these instructions;

14. Log In. If using the App for the first time the Customer will need to Register first. Then enter the Shipping Instruction number provided

15. Enter in the Shipping Instruction number

16. Click on the results

17. You are now looking at the most recent status.

