



The TRICARE® Retail Pharmacy Network Changes Dec. 1, 2016

Express Scripts wants you to know about an important change to the TRICARE® retail pharmacy network.

On December 1, 2016, Express Scripts will add Walgreens to the TRICARE retail pharmacy network and CVS pharmacies, including CVS Pharmacies located within Target stores, will no longer be in the network.

What You Need To Know

- ESI will begin notifying beneficiaries of the change on Sept. 30, 2016.
- On Dec. 1:
 - CVS pharmacies will no longer be part of the TRICARE retail pharmacy network. If beneficiaries fill a prescription drug at a CVS pharmacy after that date, they will pay the full retail price* for their drugs.
 - Beneficiaries can fill their prescription drugs at Walgreens.
 - Walgreens and Kroger will be added to the retail specialty select network.
 - In addition, beneficiaries can also transfer their specialty drugs to Rite-Aid or Walmart at any time, as they are currently part of our specialty select network as well.
- Beneficiaries may continue to fill their prescriptions at CVS until November 30, but should begin transferring their prescription(s) to another network pharmacy to avoid paying the full retail price* by Dec. 1.
- Beneficiaries using CVS to fill a specialty medication will receive additional assistance in transferring their prescription as needed, including phone calls and communications with the prescribing physician.
- More than 58,000 pharmacy locations remain in the TRICARE network, including other national chains, grocery chains and independent pharmacies.
- Ninety-eight percent of beneficiaries will have a network pharmacy within 5 miles of their home.
- Military pharmacies and the TRICARE Pharmacy Home Delivery program are lower-cost pharmacy options still available to beneficiaries.

Convenient Ways to Transfer Prescriptions

Beneficiaries can start transferring their retail prescriptions now from CVS to another pharmacy by:

- Taking their prescription bottles to their new retail pharmacy and asking the pharmacist to contact their old retail pharmacy to transfer the prescription.
- Calling their new retail pharmacy and asking the staff to get their prescription information from their old retail pharmacy.
- Asking their prescribers to send their prescription information to the new retail pharmacy.
- Beneficiaries can call our Member Choice Center at 888.455.4342 to get help transferring their prescription(s) to a military pharmacy or Home Delivery.

Pharmacy Options

The TRICARE pharmacy benefit offers convenient pharmacy choices. Beneficiaries can select the one that works best for them and their family.

Retail Pharmacy

More than 58,000 pharmacy locations remain in the TRICARE network, including other national chains, grocery chains and independent pharmacies. Beneficiaries can find retail pharmacies near them by visiting express-scripts.com/TRICARE, or download our free mobile app to find a pharmacy when they're on the go. On Dec. 1, Walgreens will be included in the pharmacy locator and CVS pharmacies will be removed.

Military Pharmacy

Beneficiaries have been advised to check with their military pharmacy and ask whether their prescription drug is available before transferring it from a retail pharmacy. Beneficiaries can visit tricare.mil/mtf for contact information for a local military pharmacy.

TRICARE Pharmacy Home Delivery

Next to a military pharmacy, Home Delivery is the best option for filling maintenance drugs and they may save money. Formulary generics and standard shipping are free. Beneficiaries can learn more at express-scripts.com/TRICARE.

Express Scripts is committed to providing the highest level of service to ease this transition. If beneficiaries have questions about this change or their pharmacy benefit, please refer them to express-scripts.com/TRICARE or have them call us at 855.778.1417.

** Beneficiaries can file a claim for a partial reimbursement of the cost of their medication when filling at a non-network pharmacy.*