

# Urgent Care Clinic(UCC)

**Office hours:**

Open 24/7

**Location:**

Building 99, bottom floor

Enter first floor entrance located on Sollars side of the hospital. Take elevator down to basement floor and across from the elevator you will find the UCC.

Take the main entrance elevator by the coffee bar to the bottom floor, exit to your right, and follow the hallway through the double doors. Flight Medicine is the first department on your right, and sits directly across from the Urgent Care Clinic. You can also access the UCC using the Urgent Care Clinic (UCC) tunnel entrance.

**Contact information:**

On base: 226-6647

Commercial: 0176-53-1911

Ambulance Services: 911 on base or 0176-53-1911 from a cell phone

**Common conditions requiring treatment in the UCC:**

Sudden dizziness, weakness or changes in vision

Thoughts of harming yourself or others

Uncontrolled bleeding

Sudden or severe pain

Severe dehydration

Deep cuts

Bone fractures

Difficulty breathing

Head injuries

Poisonings

Chest pain

**Patient Instructions:**

Wait times vary depending on the number and severity of patients being seen.

The UCC staff is limited in the amount of medical advice or information that can be given over the phone due to patient privacy and safety concerns.